



HOSPICE DUFFERIN



ANNUAL

REPORT



April 2022-March 2023



www.hospicedufferin.com

MISSION VISION & VALUES

Mission

Empowering people with life-limiting illnesses, their caregivers and the bereaved to live fully in the face of challenge.

Vision

Peace, comfort, and dignity for all people affected by life-limiting illness.

Values

Quality, Inclusivity, Collaboration,
Passion, Inspiration

ABOUT US



We help families
face illness with
strength and
dignity!

- We believe our clients are the reason for our existence.
- We believe in the right to live in dignity.
- We believe in supporting the grief journey.
- We believe the compassion, care, and commitment of our volunteers and staff are the heart of hospice.
- We believe an educated community will provide the best quality of life for those with a life-limiting illnesses.

Hospice Dufferin is a charitable organization. We offer programs from diagnosis to end-of-life for the clients.

We offer support programs for caregivers from illness to bereavement.

Our goal is to help our clients and their families to live life fully despite their diagnoses.

Our services address the domains of care developed by the Canadian Hospice Palliative Care Association.

Hospice Dufferin was registered in 1988. The delivery of our programs and services is made possible through the support of a small dedicated staff, many volunteers, and generous donors.

MEET

OUR

TEAM

Board of Directors

Ryan Prendergast- President
Margaret Morrison -Treasurer
Laura Chianello-Secretary

Administrative Staff

Maureen Riedler - Executive Director
Sherri Gray- Financial
Radeana Montgomery -Communication and Resource Development

Client Supporting Staff

Nigel Kingwell - Social Worker
Susan Mashabane - Bereavement Coordinator

Practicum Intern

Jennifer Kroeger

Volunteers



Our volunteers are amazing. They help us with visiting clients, fundraising, public relations, and administration. Thank you to all of them

**Welcome to the 17 new volunteers in 2022-23
This is the largest increase in over ten years**

Community

Thank you 

Without the financial support of our community businesses and service clubs, we can not do our work.

Amaranth Lions Club
As We Grow
Blackstock Ford Lincoln Sales Ltd
Bluebird Cafe
C.I.D. Powerline
Carter Professional Corporation
Chartwell Montgomery Village
Checkmark Consulting
Community Living Dufferin
Town of Mono
Town of Orangeville
Go with Crowe Real Estate
DeMarco's Caffe
Debbie Van Wyck Real Estate
Deja Vu
Devonleigh Homes Inc.
Dods and McNair Funeral Home Ltd.
Experida Cruises
Fifth Ave Dental
Globetrotter R.V. Inc.
Groove Identification
GSC Orangeville Take Home Meals and Ctrg.
Healing Cycle Foundation
In Memoriam Funeral Services Inc.
Investors Group Financial Services
Jess for your Cafe
LeFinis/Lavendar - Blue Catering
Lord Dufferin Centre
Lucky Lime clinic

M&M Food Market
MacMaster Pontiac Buick
Martin Travel
Mochaberry Coffee and Company Ltd.
Nifty Nook Restaurant
Ontario Trillium Foundation
Orangeville Hyundai
Orangeville Nissan
Orangeville Pizza Co/Boston Pizza
Paul Korsten Jewelry
R&W Auto Repair
R.J. Burnside & Associates
RLB Chartered Professional Accountants
Rotary of Mississauga
Rotary Club of Orangeville Highlands
Roy Chopp Insurance
Schmersal Canada Ltd.
St. Peter of the Apostles Council #8851
The Optimist Club of Orangeville
The Plumbing Expert Mechanical SVS Inc.
The Rotary Club of Orangeville
The Scented Drawer Ltd.
Toppers Pizza Orangeville
United Way Greater Toronto
Wal-mart Canada Corp
Wayne D. Ball- Law Office
Westburne Ontario

WHAT ARE WE TRYING TO

SOLVE



Caregiver and Family Support



Education



Bereavement



Spiritual



Practical



Community Volunteers



Wellness



Legacy

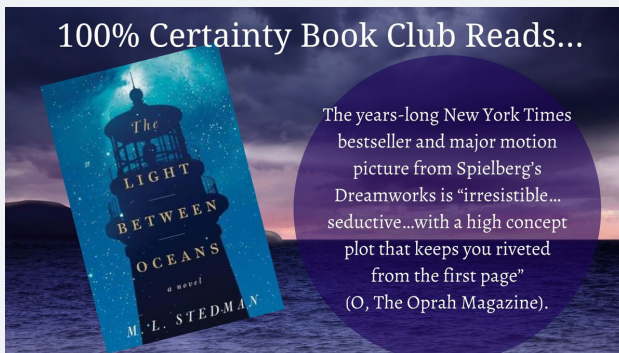
Hospice Dufferin was founded in 1988, by a group of dedicated volunteers. The goal of the organization is to address the needs of individuals of all ages, from point of diagnosis, who are living with a life-limiting illness, caregivers, and the bereaved. The organization helps navigate the stress that families face when dealing with illness, death, or caregiving. Not only do we support the person dealing with a life-limiting illness, but we also support the families who support the individual. Stress is responsible for 90% of illnesses and diseases, and especially with COVID people's mental health has been greatly affected. Our job is to help elevate some of the stress, by helping them navigate systems and provide them with the information they need to better support their situation.

OUTREACH



National Bereavement Week

- Rogers Cable TV interview by Executive Director
- Distribution of resources to all schools in Dufferin



Hospice Dufferin Community Outreach Programs

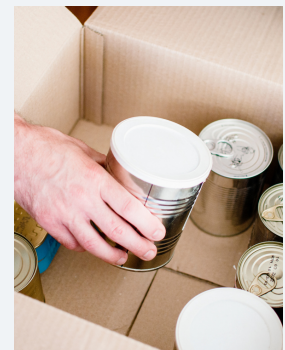
COMMUNITY GARDEN

In collaboration with the Town of Orangeville's community garden, we had a garden bed to help grow flowers to distribute to our clients. The gardening was done by volunteers.



Food box and gift cards

This year, we added a small food box at our entrance as we noticed clients were experiencing food insecurities. We assisted six clients from this box with food gift cards.



Dufferin Piecemakers Quilting Guild

Thank you to the many quilters who donate handmade quilts to our clients. It brings to our clients a sense of community and compassion.



CLIENT SERVICE

Bereavement

We had a 77% increase in bereavement clients from the previous year.

We served the largest amount of adults from the 18 to 65 years of age bracket than we have ever served.

We assisted two families after the death of their pet.

We prevented three late-night emergency room admissions by taking bereavement calls after hours.

We assisted 9 youth with bereavement counselling..

We partnered with Montgomery Village to provide bereavement groups within their residence. This was followed up with some one to one counselling.

898 hours of direct
bereavement counselling

1728 sessions of
support


CLIENT SERVICE

Palliative

We had a small decrease in the number of palliative clients over the year compared to the decline that we also saw over COVID. We are working with our community referring partners to review the early identification of clients and their families to ensure that no family has to do this alone.

It was our honour to organize two weddings in the summer that brought joy during a difficult time.

We had an increase of 140% in family members receiving individual support beyond their loved ones care.



439 hours of direct
palliative client support



834 sessions

FUNDRAISING YEAR IN REVIEW

June 2022



Hike for Hospice and Butterfly Release

October 2022



Halloween Scavenger Hunt

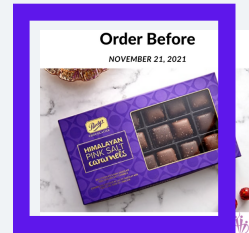
November 2022



December 2022



Online Christmas Shopping



Purdy Chocolate Sales



Santa Videos

February 2023



Special Thank you to our Yearly Corporate Sponsors

Carters Professional Corporation

Devonleigh Homes Inc

Dods & McNair

Expedia Cruises

Jack DiBerardino

Orangeville Nissan



FINANCIAL STATEMENTS

HOSPICE DUFFERIN
STATEMENT OF REVENUES AND EXPENDITURES
FOR THE YEAR ENDED MARCH 31, 2023

	2023	2022
REVENUES		
Ministry of Health revenue	\$ 200,465	\$ 196,534
Grant revenue	47,330	67,745
Donation revenue	40,564	31,679
Fundraising revenue	24,816	5,909
Government subsidy	0	50,059
Investment income	(3,858)	(419)
	<u>309,317</u>	<u>351,507</u>
EXPENDITURES		
Salaries	263,154	276,571
Occupancy	40,345	37,949
Fundraising	15,958	3,002
Office	12,155	8,631
Program supplies	7,000	8,647
Professional fees	6,444	6,340
Insurance	5,565	4,558
One-time funded projects	3,642	11,269
Travel	2,181	1,307
Training	1,874	5,317
Memberships	1,758	1,758
Interest and bank charges	1,297	1,162
Amortization	165	206
	<u>361,538</u>	<u>366,717</u>
NET EXPENDITURES OVER REVENUES for the year	\$ (52,221)	\$ (15,210)

See notes to the financial statements

Page 7

FINANCIAL STATEMENTS

HOSPICE DUFFERIN
STATEMENT OF FINANCIAL POSITION
AS AT MARCH 31, 2023

	2023	2022 (note 7)
ASSETS		
CURRENT		
Cash	\$ 47,184	\$ 203,295
Short term investments (note 4)	210,642	114,546
Accounts receivable	200	0
HST receivable	3,829	3,396
Prepaid expenses	<u>6,675</u>	<u>8,357</u>
	268,530	329,594
CAPITAL ASSETS (note 5)	<u>660</u>	<u>825</u>
	<u>\$ 269,190</u>	<u>\$ 330,419</u>
LIABILITIES		
CURRENT		
Accounts payable and accrued liabilities	\$ 24,854	\$ 38,938
Deferred contributions (note 6)	<u>12,562</u>	<u>7,486</u>
	<u>37,416</u>	<u>46,424</u>
NET ASSETS		
GENERAL FUND	230,965	283,186
EXTERNALLY RESTRICTED (note 8)	<u>809</u>	<u>809</u>
	<u>231,774</u>	<u>283,995</u>
	<u>\$ 269,190</u>	<u>\$ 330,419</u>

See notes to the financial statements

Page 5